操作指南

QCY H6 Ultra

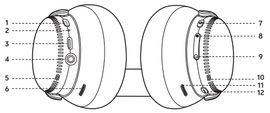
头戴式无线降噪耳机



https://www.qcy.com/pages/support-center

QCY APP

产品介绍



1.ANC键	5.麦克风	9.音量减键
2.LED指示灯	6.麦克风	10.麦克风
3.Type-C充电口	7.开关键	11.麦克风
4.AUX接口	8.音量加键	12.模式键

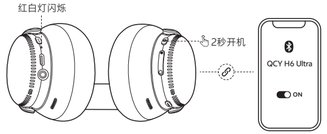
包装清单



耳机　Type-C充电线　音频线　说明书

本说明书中的图片均为示意图，可能与实物有偏差，请以实物为准。

耳机配对



首次配对方法：

1.长按耳机开关机键2秒，耳机开机红白灯闪烁，进入配对状态；
2.刷新手机蓝牙设备列表，点击配对"QCY H6 Ultra"，完成配对。

一键配对功能：

关机状态下，长按耳机开关机键4秒，耳机开机红白灯闪烁，强制进入配对状态。

多设备连接

多设备连接方法：

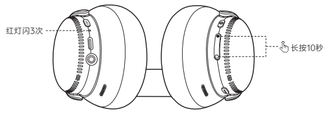
1.设备A打开蓝牙点击配对名"QCY H6 Ultra"，配对成功耳机白灯10秒一闪。关闭蓝牙；
2.打开设备B蓝牙点击配对名"QCY H6 Ultra"，配对完成。关闭蓝牙；
3.打开设备C蓝牙点击配对名"QCY H6 Ultra"再次完成配对；
4.打开设备A、B蓝牙并点击已配对过的耳机配对名，此时耳机端同时连接ABC三台设备。

恢复出厂设置

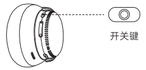
清除配对记录（此方法用于无法正常连接的情况）

长按音量加键和音量减键10秒清除配对。耳机红灯闪烁3次，重启进入配对状态。

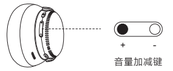
* 恢复出厂设置后用首次配对的方法连接即可正常使用。



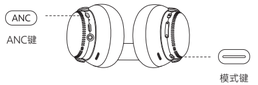
功能介绍



开关机	接听电话	播放/暂停	语音助手
2s 4s	x1 x1 2s	x1 x1	x2
2s 长按2秒	4s 长按4秒	x1 单击	x2 双击



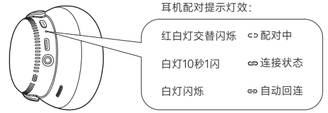
音量/-	音量/+	上一曲/-	下一曲/+
x1	x1	1s	1s
1s 长按1秒		x1 单击	



ANC模式切换	音效模式切换
x1 普通模式(默认) 通透模式 主动降噪	x1 音乐模式(默认) 空间音频(固定) 空间音频(头追) 2s 空间音频(头追)复位回正
x1 单击	2s 长按2秒

灯效显示





故障排除

1.Q：为什么耳机无法与手机配对？

A：请检查您的耳机是否处于配对模式或重连模式，并检查您的蓝牙设备的蓝牙搜索功能是否已打开。如果已打开，请进入蓝牙设备的蓝牙菜单，删除/忽略耳机的蓝牙配对名称之后，您可以按照上述步骤尝试重新连接蓝牙。

2.Q：为什么连接不稳定，时断时续？

A：请检查附近或周围是否有金属或障碍物干扰蓝牙连接。这可能是因为蓝牙是一种无线电技术，对耳机和其他设备之间的物体比较敏感。

3.Q：为什么我在观看视频或玩游戏时会遇到延迟？

A：受环境、网络、手机编解码器等因素的影响，手机向耳机传输音频数据时会出现不同程度的延迟。

4.Q：为什么我的耳机无法开机？

A：请为耳机充电并确保电量充足。如果充满电后仍然没有反应，或者无法充电，请联系我们的客服寻求保修。

保修卡

产品信息：

产品型号 _____

订单编号 _____

购买信息：

销售单位 _____

用户信息：

用户姓名 _____

联系电话 _____

用户地址 _____

退换原因 _____

产品保修说明

QCY产品售后服务承诺：严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：

在三包有效期内，您可凭购物凭证依照本规定享受免费的修理、更换、退货的权利。

1. 自您购买之日起7日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理、更换、退货的服务。
2. 自您购买之日起15日内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理或更换的服务。
3. 自您购买之日起12个月内，本产品出现故障，经由QCY售后服务中心确定为产品质量问题，可享受修理的服务。

售后服务与支持

保修期：自产品购买之日起12个月(请妥善保管购买凭证)。
免费服务：

在产品保修期内，凡属产品本身质量引起的故障，请用户凭购买凭证与经销商取得联系以享受售后服务。

如有任何产品损害或瑕疵非可归责于产品质量本身，则不在保修范围内。

有下列情形者不属于保修范围内：

1. 因天灾、地震、雷击、异常电压、环境因素而发生之故障或毁损的。
2. 未按使用手册操作或因人为使用不当而造成损坏者，如产品浸水、腐蚀、掉落、挤压或露在异常温湿度环境下。

安全提示

1. 使用产品前请仔细阅读本使用说明书并请妥善保管；
2. 首次使用时，请先将本产品充满电；
3. 如果产品长期(超过2个星期)不用，请对其充电；
4. 必须选择正规厂家生产且经过国家CCC认证的充电器；
5. 若手机无法搜索到产品，请将产品重新进入配对模式或将产品恢复出厂设置，若手机程序出错，请把手机蓝牙关闭再开启或重启手机。

电池安全

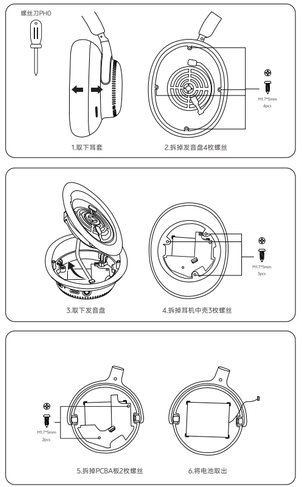
本产品内置电池已通过国家3C认证

1. 请参照更换指引，确保电池的正确更换。建议专业人士更换。
2. 电池更换不当，替换为错误的电池类型或型号，可能存在泄漏或爆炸及造成人身伤害的危险。
3. 切勿拆卸电池本体或将电池与导电材料、液体接触。切勿短路。电池外层的铝塑膜包装很容易被锋利的东西损害，如钉、针、定位镍片的装置等。如果电池有严重的损害，如电解液泄露，在正极片与负极片之间发生短路等，将会引起冒烟、破裂、燃烧等不正常现象。
4. 切勿在电池出现泄漏、变色、变形或出现任何其它异常的情况下使用或充电。切勿冲击、挤压、穿刺电池。禁止将电池投入火中或加热。
5. 不要让电池长时间处于放电或不使用状态。
6. 电池储存温度范围：-20℃~+45℃
7. 电池寿命随使用情况而异。已报废电池应依据当地法律进行弃置。如果没有相关法律或法规，请将您的设备丢弃在用于电子设备的垃圾桶中。应将电池放置于远离儿童的地方。

长时间使用耳机可能会造成听力损害，请合理安排使用时间。

电池更换

注意：左右耳机均有电池，更换方式相同。



产品中有害物质的名称及含量

部件名称	有害物质									
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr (VI))	多溴联苯 (PBBs)	多溴二苯醚 (PBDEs)	邻苯二甲酸二正丁酯 (DBP)	邻苯二甲酸二异丁酯 (DIBP)	邻苯二甲酸丁苄酯 (BBP)	邻苯二甲酸二(2-乙基)己酯 (DEHP)
外　壳	O	O	O	O	O	O	O	O	O	O
电路板组件	X	O	O	O	O	O	O	O	O	O
电　池	O	O	O	O	O	O	O	O	O	O
充 电 线	X	O	O	O	O	O	O	O	O	O
附　件	O	O	O	O	O	O	O	O	O	O

本表格依据SJ/T 11364的规定编制

O:表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572 规定的限量要求以下。

X:表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

使用年限

如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。在此期间，产品不会泄露任何危险物质，本产品可以回收，必须按照当地法规处理。

若有售后服务需求，请联系客服
电话：4008-306-708
网址：www.qcy.com
制造商：东莞市和乐电子有限公司
地址：广东省东莞市道滘镇道滘道厚路38号1号楼101室

合格证
已检验
RoHS

USER MANUAL

QCY H6 Ultra

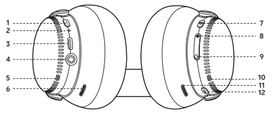
Wireless Noise Cancelling Headphones



https://www.qcy.com/pages/support-center

QCY APP

PRODUCT OVERVIEW



1. ANC button
2. LED indicator
3. Type-C charging port
4. AUX Port
5. Microphone
6. Microphone
7. Power button
8. Volume +
9. Volume -
10. Microphone
11. Microphone
12. Mode button

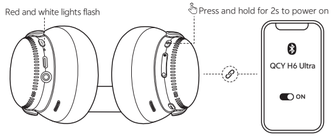
PACKING LIST



Headphones | Type-C charging cable | Audio Cable | User manual

Images in this manual are schematic and may differ from the actual product. Please take the real product as standard.

PAIRING



Initial Pairing:

1. Press and hold the power button for 2s. The red and white lights flash alternately, and the headphones enter pairing mode.
2. Refresh the Bluetooth device list on your phone and select "QCY H6 Ultra" to complete pairing.

One-Tap Pairing:

Press and hold the power button for 4s while the headphones are off. The headphones enter pairing mode with red and white lights flashing alternately.

MULTI-DEVICE CONNECTION

Multi-Device Connection Setup:

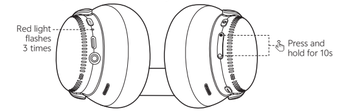
1. Turn on Bluetooth on Device A and select "QCY H6 Ultra" to pair. After pairing, the white light flashes once every 10s. Turn off Bluetooth.
2. Turn on Bluetooth on Device B and select "QCY H6 Ultra" to pair. After pairing, turn off Bluetooth.
3. Turn on bluetooth on device C and select "QCY H6 Ultra" to pair again.
4. Turn on Bluetooth on Devices A and B, and reconnect to "QCY H6 Ultra." The headphones will then connect to Devices A, B, and C simultaneously.

FACTORY RESET

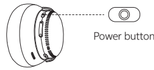
Clear Pairing Records (For abnormal connection issues)

Press and hold Volume + and Volume − for 10s to clear pairing records. The red light flashes 3 times, then the headphones restarts and enters pairing mode.

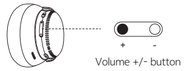
* After reset, follow the initial pairing steps to reconnect.



FUNCTIONS

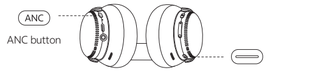


Power on / off	Answer calls	Play / pause	Voice assistant
2s 4s	x1 x1 2s	x1 x1	x2
2s Press and hold for 2s	4s Press and hold for 4s	x1 Press once	x2 Press twice



Volume +/- button

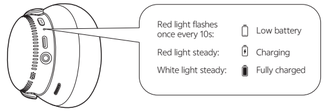
Volume -	Volume +	Previous track / -	Next track / +
x1	x1	1s	1s
1s Press and hold for 1s		x1 Press once	



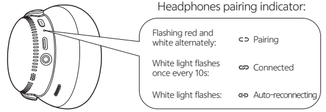
ANC mode switching	Sound mode switching
x1 Normal mode (default) Transparency mode ANC	x1 Music mode (default) Spatial audio (standard) Spatial audio (head tracking) 2s Reset head tracking (re-center)
x1 Press once	2s Press and hold for 2s

INDICATOR LIGHTS

Headphones battery indicator:



Headphones pairing indicator:



TROUBLESHOOTING

1.Q: Why can't headphones pair with my mobile phone?

A: Please check if your headphones is in pairing mode or re-connection mode, check if Bluetooth search function of your Bluetooth device is turned on, if all done, then go to Bluetooth menu of your Bluetooth device, delete/ignore the earphone Bluetooth pairing name. After that, you can try to reconnect Bluetooth according to above steps.

2.Q: Why is the connection not stable and cuts out intermittently?

A: Please check if there are any metal materials or obstacles within a relatively close range or your surroundings that perhaps interfering with Bluetooth connection. This may happen because Bluetooth is a radio technology which is sensitive to objects between headphones and other devices.

3.Q: Why do I experience a delay in video watching or game playing?

A: Affected by factors such as environment, network, and mobile phone codec, there will be varying degrees of delay when the mobile phone transmits audio data to the headphones.

4.Q: Why can't my headphones turn on?

A: Please recharge it and make sure it has enough battery power. If it is fully charged and still nothing happens or if you are not able to charge the unit, please contact our customer support for warrant cover.

WARRANTY INFORMATION

Warranty Period
QCY products come with a 12-month warranty period from the date of delivery.

How to Solve My Problem
Online purchase: When applying for after-sales service, please give priority to contacting the customer service of the purchase channel/platform. The service support of QCY will provide technical support services and solutions to process your after-sales questions.
Offline purchase: Please contact the store/distributor or agent directly to assist with your after-sale question.

Valid proof of purchase to claim warranty
Products purchased from online: Please provide with order number or information that clearly show the sales channel, product details, price, sales date.
Products purchased from non-official channels: Please provide with sales store information, order number, or product information evidence confirmed by QCY service team.

Not Covered under Warranty
The manufacturer's warranty is avoid under the following circumstances but not limited to:
· Lost, stolen, or free products.
· Items that have expired their warranty period.
· Products without sufficient proof of purchase.
· Improper or inadequate maintenance or modification.
· Accident, misuse, abuse, contamination, or other external causes.
· The use of unspecified adapter and accessories.
· Malfunctions or damages resulting from natural disasters, earthquakes, lightning, abnormal voltage, or environmental factors.
· Damages that occur as a result of one's failure to follow the instructions.

Contact Details
For FAQS and more information
Please email to support@qcymall.com or visit https://www.qcy.com

FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC STATEMENT

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device
Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS)d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis
aux deux conditions suivantes :
(1) Cet appareil ne doit pas causer d'interférences.
(2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

ANATEL STATEMENT

Este equipamento não tem direito à proteção contra interferência prejudicial e
não pode causar interferência em sistemas devidamente autorizados.

WARNING! Prolonged exposure to loud noise can cause temporary or permanent hearing damage or hearing loss. As a consequence, avoid listening for long periods at high volume and keep the volume at an appropriate setting.

SAFETY INSTRUCTIONS

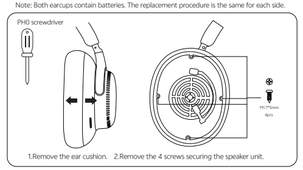
1. Please read this user manual carefully before using the product and keep it for future reference.
2. Before first use, fully charge the product.
3. If the product will not be used for an extended period (more than 2 weeks), please charge it beforehand.
4. Only use chargers from reputable manufacturers that are certified by the national CCC standard.
5. If your phone cannot detect the product, please put the product back into pairing mode or perform a factory reset. If the phone app malfunctions, turn off and then turn on Bluetooth, or restart your phone.

Battery Safety

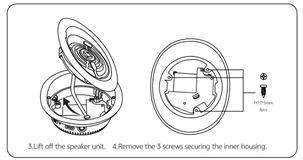
1. Follow the replacement instructions carefully to ensure the battery is replaced correctly. Professional assistance is recommended.
2. Using an incorrect battery type or model may cause leakage, explosion, or personal injury.
3. Do not disassemble the battery or allow it to come into contact with conductive materials or liquids. Avoid short-circuiting. The battery's aluminum-plastic outer casing can be easily damaged by sharp objects such as nails, needles, or devices with positioning nickel tabs. Severe damage to the battery, such as electrolyte leakage or short-circuiting between the positive and negative electrodes, may result in smoke, rupture, or fire.
4. Do not use or charge the battery if it leaks, discolors, deforms, or shows any other signs of abnormality. Avoid impacts, squeezing, or puncturing the battery. Do not dispose of the battery in fire or expose it to high temperatures.
5. Do not leave the battery fully discharged or unused for extended periods.
6. Battery storage temperature range: -20℃ to +45℃.
7. Battery life may vary depending on usage. Dispose of worn-out batteries according to local regulations. If no regulations exist, discard the device in designated electronic waste bins. Keep batteries out of reach of children.

Battery Replacement

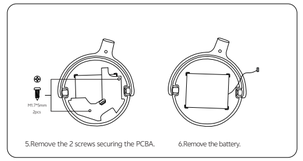
Note: Both earcups contain batteries. The replacement procedure is the same for each side.



1.Remove the ear cushion. 2.Remove the 4 screws securing the speaker unit.



3.Lift off the speaker unit. 4.Remove the 3 screws securing the inner housing.



5.Remove the 2 screws securing the PCBA. 6.Remove the battery.

Notice:

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. This product can be returned to them for environmentally safe recycling.

The power delivered by the charger must be between a minimum of 5 Watts (required by the radio equipment) and a maximum of 10 Watts to achieve the maximum charging speed.
Wireless frequency: 2.402 ~ 2.480GHz
RF power of transmission: <6dBm

5-10 W

R 220-J11878

Manufacturer: Dongguan Hele Electronics Co., Ltd
Address: Room 101, Block 1, No.38, Daojiao Daohou Road, Daojiao Town, Dongguan City, Guangdong Province, China
E-mail: support@qcymall.com
Website: www.qcy.com

FCC ID: RDR-BH26H6AL IC: 33000-BH26H6AL HVIN: BH26H6AL
FCC ID: RDR-BH26H6AR IC: 33000-BH26H6AR HVIN: BH26H6AR

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